



THE DAUPHIN COUNTY  
LIBRARY SYSTEM  
**LIBRARY**  
OPEN FOR DISCOVERY

# 2012 Annual Report

**Building Community, Bettering Lives**



[DCLS.ORG](http://DCLS.ORG)

# Building Community, Bettering Lives

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## Message from the President



Smart devices, Google, text messaging, facebook: the world of accessing information is changing rapidly. In the process, it's natural to wonder where libraries fit into the digital age.

While libraries are as old as the human desire to store and retrieve information, it shouldn't come as a surprise that they are just as valuable to the community in the digital age as they were to Ben

Franklin. After all, libraries were the original "smart device."

But libraries adapt and remain at the heart of the community because the fundamental values that brought them about are still important today and will remain important:

- **Equal access to information**, whether you are the owner of a business trying to develop a better business plan, or unemployed and seeking job.
- **Giving our children the best start possible** through opportunities for early learning, developing a love of reading and understanding how to interact in groups.
- **A place to gather**, whether you are seeking family time, a meeting room for your club or learning something new at a library program.

As President of the Board of Trustees, I am proud of our library system and the part it plays at the heart of our community. And I'm proud to be part of a library system that still offers traditional storytimes along with free Wi-Fi access and eBooks.

91% of Americans ages 16 and older say public libraries are important to their communities according to a recent study by the Pew Research Center. Join them and us. Visit your library today!

Sincerely,

Marilynn R. Kanenson



President  
Board of Trustees  
Dauphin County Library System

## Mission Statement

The Dauphin County Library System strengthens the community by promoting literacy and providing resources and services for information, education and recreation.

## Service Spotlight



Holly Etzweiler, Library Manager with Dr. Barry Daub, D.P.M.

“ It would be a very sad day if The Library ceased to function. The Library is a source of American strength stretching back to Ben Franklin. The books, journals, movies, audio materials and other resources, including the people who staff The Library, are the most wholesome, enlightening and educational resource in our community. It builds good citizens. ”

Barry R. Daub, D.P.M.

## Early Learning

### Setting the stage for success in school

#### In-Library Programs

**2,563** Children's programs were produced

**34,374** Children and their parents participated

Believing that there is value in every child and recognizing the importance of early learning to success in school, in 2012 The Library expanded its offering of children's programs. Added to the much-loved Storytime offerings were Discovery Programs aimed at building particular skill sets: math and science, motor skills, color and pattern recognition, socialization and more. These programs are tied to state educational standards, including smaller class size, and are offered throughout the eight libraries in the system.



**Making important scientific discoveries**

#### Reaching Out

**7,061** children's lives were touched by The Library through outreach visits

In addition to library visits to outreach partners including child cares, preschools, Capitol Area Head Start, and others The Library also introduced Open for Discovery crates. Funded by a grant from a local foundation, this service allows The Library to deliver age-appropriate, high quality materials to current child care partners, including resources for the staff to use in developing activities for the children in their care.



**New in 2012!**

## Learning in the Computer Age

At The Library, computer learning is an everyday occurrence. From specialized computers for children just beginning to work a keyboard to advice for adults on how to use your new smart device to download a free e-book, the digital world is yours to explore. You can even borrow a laptop for in-library use!



**Early Learning Station at ESA**

#### Free Public Computers

**115,915** public computing sessions

**788,270** searches of library databases

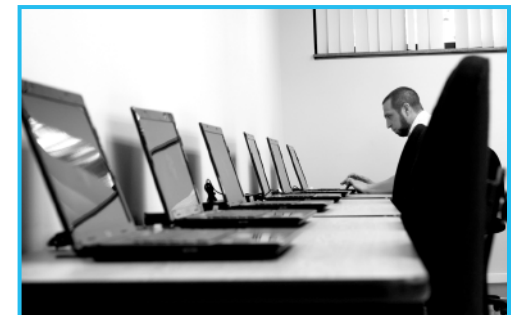
**34,558** items downloaded

#### E-books and e-audio books

One of the fastest growing services at the library is the downloading of free e-books and e-audio books to e-readers and smart devices. Through the Overdrive interface, the Freading collection, and other platforms, The Library provides the downloads you are seeking.

#### Online Learning

In addition, The Library launched the M & T Bank Mobile Computer Lab thanks to a generous grant from M & T Bank. The 10 state-of-the-art laptop computers are available for use collectively as a computer training lab in Room B of the East Shore Area Library, or individually either in a meeting room or elsewhere in the library.



**M & T Bank Mobile Computer Lab**

## A Place to Gather

Whether it is a visit to browse for new reading material, share some family time together, meet with a particular group or attend a library event, The Library is a hub for community gathering.

### Library Visits

**771,883** visits to libraries

### Meeting Rooms

Community groups met at The Library **637 times**, an average of **50 times** a month, enjoying one of the 11 community rooms available for public use. Groups using the library ranged from Piecemakers Quilt Guild to Agora Cyber Charter School to the Pennsylvania Chapter of the Sierra Club.

### Special Places

In 2012, several special places for families were developed at two libraries, one in Lykens and one in Colonial Park, Harrisburg.

#### *Dr. Henry Greenawald Room*

Thanks to the generous support of the Friends of the East Shore Area Library, an outdated computer lab space was renovated and designated as a space dedicated to children's programs. The newly renovated Dr. Henry Greenawald Room was formally opened in April.



Dr. Henry Greenawald Room

#### *Family Place*

In 2012, the Northern Dauphin Library became a Family Place Library. As part of the project, the children's area was improved to facilitate its use by families. The updated space features fun (and educational) toys and games that promote learning and imagination. This project was funded with Federal Library Services and Technology Act (LSTA) funds administered by the Office of Commonwealth Libraries.

#### *Discovery Place*

Thanks to the generosity of the Samuel & Gail Lindenberg Family Foundation, the children's area at the East Shore Area Library was transformed into a Discovery Place for children and their families. Based on guidelines and suggestions from the Public Library Association's initiative, Every Child Ready to Read, the refreshed space offers toys and resources that help children learn what they need to become readers. The space also offers better lighting, furnishings sized to accommodate small readers and a chair-and-a-half for parents to share a book with a child. It also features the Giving Tree, a wooden tree sculpture that adds fun to the space and has served as a fundraiser for The Library.



Discovery Place

## Virtual Visits

Functioning as a ninth library, The Library website served thousands of users who took advantage of the many kinds of library service available online. They checked their accounts, reserved items for pick-up, downloaded e-books, conducted research with premium databases, registered for library events and more.



**581,535** visits to the website  
**1,157,492** pages of the website were viewed

## Special Visitors

Introducing children to authors and performers offers a unique way for children to have fun while they learn. Special library programs included author visits, theater performances and other special events.

### *Owls, Snakes, Tarantulas and Other Creatures of the Night*

Owls and snakes were on hand when ZooAmerica visited the library as part of the programs for the 2012 Summer Reading Club, Dream Big—Read! Also part of the summer reading fun were productions of *Pinocchio* and the *Wizard of Oz* by Hampstead Theater and *Alice and Jimmy's Epic Rock Dream* with Adam Swartz Puppetry.

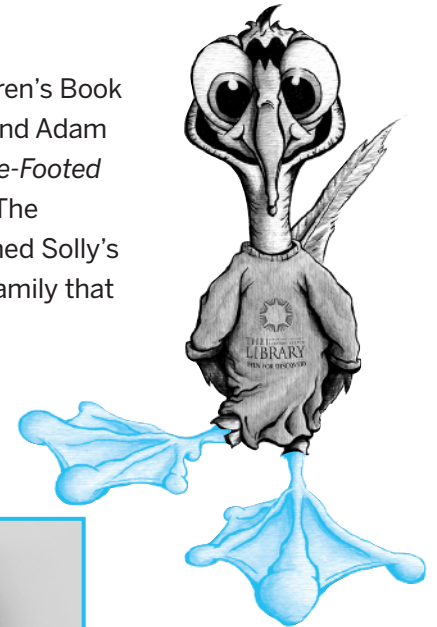


Dream Big—Read!

*It's what's inside of a bird that counts!*

### *A Blue-Footed Booby*

As part of the Joan Y. Leopold Children's Book Week Celebration, Dwayne Magee and Adam Ardit, author and illustrator of *A Blue-Footed Booby Named Solly McBoo*, visited The Library. Families who attended learned Solly's message of acceptance and every family that attended received a free book!



Dwayne Magee, author  
and Adam Ardit, illustrator



Children exhibit expert drawing skills during Joan Y. Leopold Children's Book Week Celebration



**AFL | William H. and Marion C. Alexander Family Library**  
 200 W. 2nd St.  
 Hummelstown, 17036  
 Phone: 717-566-0949

**ESA | East Shore Area Library**  
 4501 Ethel St.  
 Harrisburg, 17109  
 Phone: 717-652-9380

**EV | Elizabethville Area Library**  
 80 N. Market St.  
 Elizabethville, 17023  
 Phone: 717-362-9825

**JOH | Johnson Memorial Library**  
 799 E. Center St.  
 Millersburg, 17061  
 Phone: 717-692-2658

**KL | Kline Library**  
 530 S. 29th Street  
 Harrisburg, 17104  
 Phone: 717-234-3934

**MOM | Madeline L. Olewine Memorial Library**  
 2410 N. 3rd St.  
 Harrisburg, 17110  
 Phone: 717-232-7286

**MRL | McCormick Riverfront Library**  
 101 Walnut St.  
 Harrisburg, 17101  
 Phone: 717-234-4976

**ND | Northern Dauphin Library**  
 683 Main St.  
 Lykens, 17048  
 Phone: 717-453-9315

## Your Library At-a-Glance

Public Library	Hours Per Week	Items in Collection	Size (sq. feet)
AFL	43	45,306	12,441
ESA	65	133,793	32,000
EV	41	37,374	6,000
JOH	25/37	19,171	2,928
KL	45	46,904	6,000
MOM	40	35,668	6,300
MRL	40	34,723	14,000
ND	35	23,311	6,300

**119,430** . . . . . library cardholders

**11,741** . . . . . new library cards issued

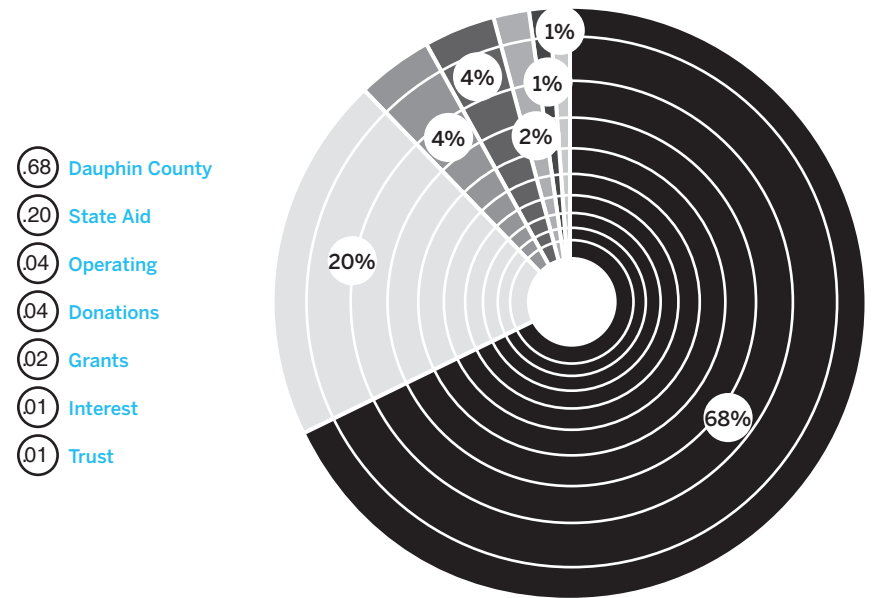
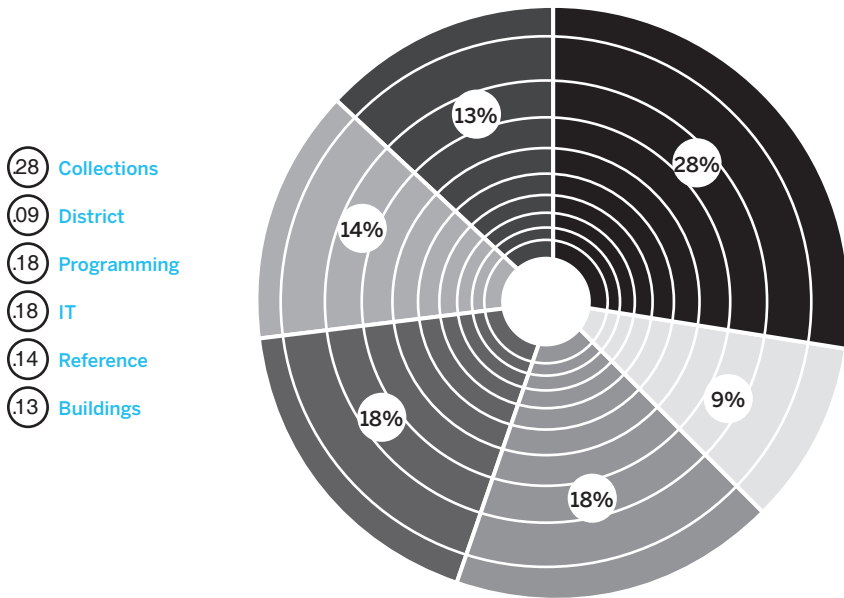
**1,250,984** . . . items borrowed

- **506,082** Juvenile items borrowed (does not include eBooks/eAudio)

- **710,344** Adult items borrowed

**34,764** . . . . . people attended 2,584 programs

**376,252** . . . . . items in library collection



## Expense

**Total: \$6,710,728**

**Collections:** buying, cataloging, managing and housing library collections **\$1,888,366**

**District:** providing delivery, reference support and other services to the libraries in the Capital Area Library District **\$641,432**

**Programming:** in-library programs, outreach, training and workshops for the public **\$1,234,018**

**Internet & Technology:** purchase and maintenance of equipment, connection fees, and services related to Internet access and catalog automation **\$1,188,500**

**Reference:** providing reference staff and service, excluding reference collections **\$903,925**

**Buildings:** funds for building repairs and upkeep **\$844,486**

## Revenue

**Total: \$6,710,728**

**Dauphin County:** includes income from Dauphin County, plus additional revenues from Lower Paxton Township **\$ 4,591,097**

**State Aid:** income provided by the Commonwealth of Pennsylvania designed to support and maintain the operating budget, provide incentive for local support and assist with county and district wide operations **\$1,336,575**

**Operating:** income from fines, fees and related sources **\$280,166**

**Donations:** gifts from individuals and organizations **\$276,906**

**Grants:** one-time grants for specific projects from the Commonwealth of Pennsylvania and other sources **\$107,008**

**Interest:** interest earned on all DCLS funds **\$56,917**

**Trust:** annual disbursements from trusts **\$62,059**





## Thank You!

Your gifts bought books and resources for sharing,  
 produced programs for fun and learning and kept The Library  
**"Open for Discovery!"**

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