

ANNUAL REPORT | 2024



THE DAUPHIN COUNTY
LIBRARY SYSTEM
LIBRARY
YOUR PLACE TO BELONG

Our 2024 Annual Report celebrates
Stories of Impact – inspirational moments of
empowerment and new connections. Read along
as we highlight and explore the rich narratives of
each of our Library System communities.

We are grateful for your generous support,
which enables us to nurture and inspire
lifelong learning.

Thank you for making it all possible!

A MESSAGE FROM OUR EXECUTIVE DIRECTOR

As we reflect upon the past year, it is with immense pride that I present the 2024 Annual Report for Dauphin County Library System. Last year was both challenging and transformative for The Library, as we continue to adapt and grow in response to the changing needs of our communities.

While there were many changes in 2024, we have remained committed to our mission of providing equitable access to information, resources, and services. Our teams have worked tirelessly to foster a welcoming environment, where every individual feels empowered to explore and engage with diverse ideas and cultures.

We have embraced innovative technologies, such as the Elizabethville Area Library's Vision Resource Center, and Youth Service's Charlie Cart Mobile Kitchen. We have worked to ensure that we meet the ever-evolving needs of our members by implementing new programs and services that promote literacy and lifelong learning. We are dedicated to making The Library a hub of activity and collaboration.

Additionally, we have fostered partnerships with local organizations and schools to expand our outreach efforts, creating opportunities for learning and connection that extend beyond the walls of our eight locations. Whether through in-person events, or our ever-expanding digital resources, we are proud to serve as a vital resource in Dauphin County.

In this report, you will find highlights of our accomplishments, stories describing the impact of our services, and our vision for the future. We are excited about the path ahead and remain dedicated to playing an integral role in enhancing the lives of those we serve.



As we move forward, we invite you to engage with us—whether by visiting one of our eight locations, participating in our in-person or online programs, or sharing your feedback. Your continued support and involvement are invaluable as we strive to make The Library a center for knowledge, creativity, and community connection.

Thank you for being a part of our journey. Together, we can create an exciting future for The Library and the communities we cherish.

A handwritten signature in black ink, appearing to read 'Ryan McCrory'.

Ryan McCrory

Scan QR Code to hear
message from Ryan McCrory

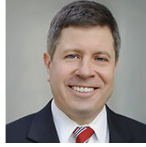


Dauphin County Library System **Board of Trustees**

Members of the The Library's Board of Trustees are volunteers who donate hundreds of hours of service to the library system. The Trustees set policy and strategic direction for The Library system in accordance with the Mission, Vision and Guiding Principles.



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President



Francis Chardo
Vice President



Salvatore V. Fazzolari
Treasurer



Kelly M. Brennan



Connie Doebele



Ruby Doub



Corey Dupree



Shelly Echeverria



John Hargreaves



Abrehem Kittel



Robert Lawson



Gloria Martin-Roberts



Kenneth R. Mengel



Tilak Niroula



Stanley Smith



Mark Hunter Smith



Christopher Wonders

Development

STORY OF IMPACT V

“The East Shore Branch of the library has become an important resource for us as we have transitioned into retirement. We appreciate very much the many services provided by the library.”

Markwood and Sharon Reid

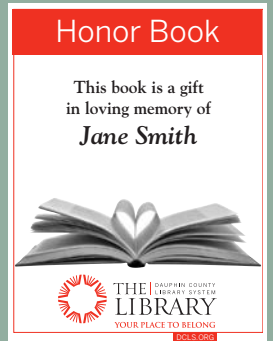
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Honor Book Donations

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Sample Honor Book Bookplate

Sponsors

Central Penn College
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Selected Honor Books from 2024



Development

Grantors

Community Aid, Inc.
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Development
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ABC North Lanes
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Community Aid, Inc.
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Lions Club
Midtown Cinema
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Pennsylvania
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Dauphin County Library System **2024 Donors**

\$15,000+

Enders Insurance
Friends of the East
Shore Area Library
Estate of Nancy E.
MacDonald
Marion & Bill Alexander
Robert & Mary Mills
Estate of C. Moore

\$10,000-14,999

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McCormick Family
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AKA Foundation of
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Library
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People Trust
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Dauphin County Library System **2024 Donors**

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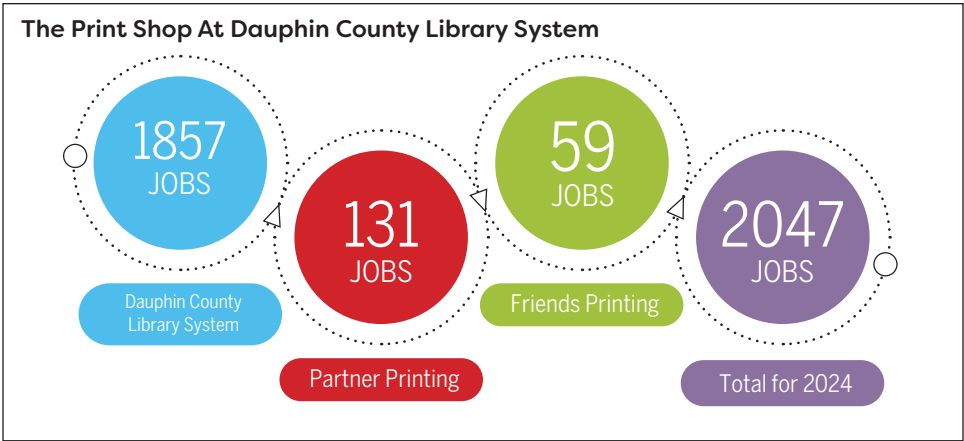
Paulette Hoffman
Information Network
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\$500-999

Susan Banks
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Capital Area PSEA
Retired



Scan QR Code to view a complete list of Dauphin County Library System 2024 Donors



We love our **Friends!**

Friends are people just like you, who use their library and value the services it provides. Passionate about The Library and its mission of providing information to all and encouraging lifelong learning, Friends of the Library groups help raise funds for their libraries, raise library awareness in the community, and create additional programming that supports the needs of their communities.

Friends work closely with library leadership and staff to make a difference. They help fund critical programs such as Summer Reading Club that are major touchstones of the library experience, and they bring additional learning opportunities to the libraries they support.

Friends are about building community and encouraging learning. In the heart of the Dauphin County Library System, the Friends are an invaluable and irreplaceable asset, whose contributions are essential to library success.



Friends of East Shore Area Library



Friends of Elizabethville Area Library



Friends of George & Hettie Love Memorial Library



Friends of William H. & Marion C. Alexander Family Library



McCormick & Olewine Library Friends



Friends of Northern Dauphin Library



FESAL **Founder**

This past February, Madelyn Wickert Smith, a well-loved library advocate and founder of the **Friends of East Shore Area Library** (FESAL), passed away at the age of 101. Smith was among several women who were instrumental in convincing the Township to establish a branch in Colonial Park.

In 1961, Harrisburg had only one library, the Harrisburg Public Library, which was housed in the McCormick Riverfront Library building. Smith and others were dissatisfied with the level of support the library was receiving and decided to create a new library. They conducted a survey of over 4,000 people in the Colonial Park Shopping Center, and over half of those surveyed agreed that a library in the shopping center would benefit the quickly growing suburban community.

FESAL was formed in 1965 as a nonprofit organization, and they planned the launch of a new library with a 52-hour week, 10,000 to 15,000 volume book collection, and a certified librarian on staff.

In 1967, FESAL helped the library receive a federal grant of \$100,000 to open a new branch and operate a bookmobile. The branch library opened in October 1967 in the Colonial Park Plaza, and FESAL members soon began advocating for a larger building.

Library Expansion and Community Support

In July 1975, ground was broken for a new library building on Ethel Street, funded



by a capital campaign and support from FESAL. By March 1976, the library moved to a modern brick building, and became the main library of the Dauphin County Library System. The East Shore Area Library underwent another expansion in 1990-91, increasing its public space.

Today, the role of FESAL is to enhance community awareness of library services and support special programs, with over 300 members actively involved. They continue to raise money for library resources and adult programs, carrying the original dream of FESAL founder Madelyn Wickert Smith into a brand-new century.



\$18,295,816

Amount Library users saved by using the Library in 2024



Volunteers At Dauphin County Library System



**Volunteer
of the Year ▼**

Barb Ewell

East Shore Area Library Circulation

Barb is outstanding for the following reasons:

- She is considerate of others, especially staff.
- She offers qualitative input when she senses barriers.
- She is flexible and adaptable. (She goes with the flow).
- She promptly communicates schedule adjustments.
- She rarely misses shifts.
- She communicates with all staff.
- She is well loved in the workroom.
- She has developed relationships with most staff. (I appreciate how she remembers personal stories and follows up with people. Often checking in and asking how we're doing).
- She assists where needed, including training new volunteers.
- She is encouraging even during difficult times.
- She is not afraid to speak her mind and truthfully this shows trust.
- She is a quick learner and asks plenty of questions when she needs direction.

STORY OF IMPACT ▼

On January 24, 2024, a former acquaintance (Amanda Bish) reached out to me about partnering with the library on a reading project. Amanda works at Margaret Moul House in York. Margaret Moul House provides services to adult individuals with neuromuscular and cognition impairments. The goal of Margaret Moul House is to empower individuals to carry out their maximum level of function and independence. Many of the individuals at the Margaret Moul House want to give back to the community.

Amanda is working with a participant who would like to use her reading talent to read to children. Samantha shared that the library would be very interested in working with Margaret Moul House. Amanda and Samantha will work together to video the Guest Readers at Margaret Moul House and use the video recordings for the Children's Story Times. Having the Margaret Moul residents read to the children will add a dimension of diversity to the Storytime and show the children how individuals can overcome obstacles and give back to the community.

I am also very excited to mention that because of this meeting, Amanda will be reaching out to local daycare centers to set up story times at the Margaret Moul House. Amanda will be using the DCLS libraries as a model to set up the Storytime program. Not only will the children of Dauphin County benefit from seeing diversity in action, but the children in York County will also benefit from this partnership.

Brenda Fernsler
Volunteer Coordinator

May 2023-2024 Volunteer Appreciation Event



STORY OF IMPACT ▼

November 6, 2024- I had a very busy day and decided to go to lunch at 2:00. I returned from lunch and was walking back to my office when I saw a woman looking confused and trying to find her way around the library. She was looking for a vending machine to get a Coke. I directed her to the mall. However, something told me that she needed more than a Coca-Cola. My gut told me to spend a bit of time getting to know this woman. I found out that she and her son were homeless. They came to the library daily to get warm and enjoy the books and library resources that were available to them. They never asked for money or anything else.

I printed out my MLK organization list and told her there may be an organization that can help her and her son.

November 18- Update: The woman mentioned above came into my

office and gave me an update on their situation. She and her son were able to get into a shelter. Although, living in a shelter is not ideal. They no longer have to sleep in their car on cold nights, and they can get showers and food. Now that they have a temporary address, they have decided they want library cards. Their next step is to get jobs since they now have an address to establish residency.

December 2nd- Update: The above-mentioned individuals were able to find jobs at UPS. They are looking forward to moving out of the shelter and into their own apartment.

I am so thankful that I had the information to help them. The library is not just about volumes of books, media, or technology, it is about helping people in your path.

Brenda Fernsler
Volunteer Coordinator

William H. & Marion C.
Alexander Family **Library**
Jamie Hansell *Library Manager*

STORIES OF IMPACT ▼

We have a new member who recently moved to the United States from India. An Urdu speaker, she's looking to learn English and came to the library looking for resources. She was delighted to meet Renu, our PSA, who speaks Urdu in addition to Hindi, Nepali, and English. Renu was able to sign her up for a library account and show her the library's Transparent resource.

The member has been back multiple times since and has interacted with multiple staff members. She has said she's grateful for finding such a welcoming environment in which to learn.

"I spent some time helping a patron new to the library find books about drawing. He spent the afternoon in the Solarium with the books, and left, saying "I could spend all day in here." He came back the following week to find more books and draw some more."

- **Ben Wright**, *Library Supervisor*

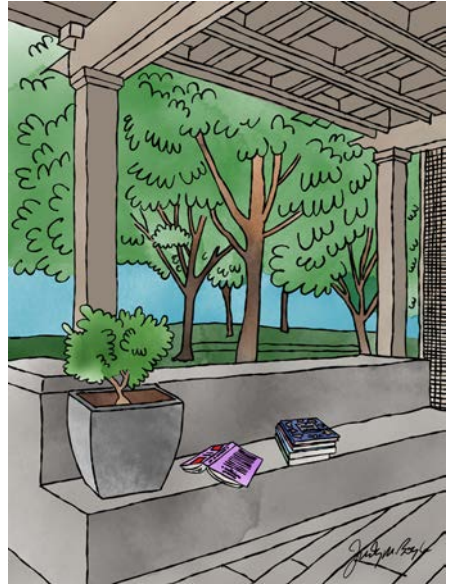
"I introduced a parent who has a reluctant reader, to the graphic novel versions of The Magic Tree House. They were excited and said this was a game-changer!"

- **Goldie**, *Public Services Assistant*

"A visitor from Utah came in and said whenever she comes to visit family in the area and they ask where she wants to go, she always asks to come to AFL because "your library has soul."

- **Jan**, *Public Services Assistant*

"I was able to help one of our regular members scan and upload documents for his visa, and it was



extremely gratifying to help make that process easier and build that relationship with a member who has always been a regular presence at AFL."

- **Amber Freeman**, *Library Supervisor*

"A gentleman came in to use our computers and printer, and we gave him assistance when he asked for it. Then, on his way out, he stopped at the desk to tell me that he really appreciated the Hummelstown Library and said that he remembered before we were part of DCLS and thought the changes that were made since then were great and that we do a good job here. He told me that he uses libraries all over the area and that we are the most accessible and helpful one he visits."

- **Amber Freeman**, *Library Supervisor*

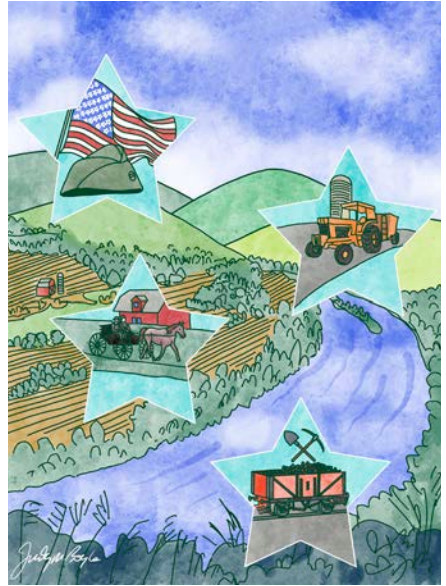
AFL STATS			
TODDLER STORYTIME:	ZUMBINI:	BORN TO READ:	PRESCHOOL:
10+	10+	8-11	6-9
ATTENDEES as high as 16	ATTENDEES as high as 16	ATTENDEES	ATTENDEES highest was 12

Elizabethville Area **Library**

Barb Seltzer *Library Manager*

EV Open House: It took a good bit of planning and many hands pitched in to make it a success. Our staff heavily promoted it, CR made beautiful posters and handouts, Friends of EV donated \$100 for meat and cheese trays, they contributed an additional prize basket, plus they donated paper products, waters, and homemade cookies, Dwana and Lora each made cookies, Angela brought vegetable trays, Lora's mother made a beautiful center piece, and Marla sent up bling for a prize bag. (I hope I didn't miss anyone's donations and generosity.) Our gate count for the day was 169. I'm happy with that number as it's the first month of being open on Mondays. Everyone that attended seemed to enjoy their time here and appreciated the chance to win one of two prize bag/baskets. We had several community members that stayed for a few hours, enjoying each other's company and the food. I see EV library being used as a community gathering place almost daily.

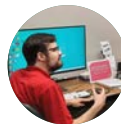
Last, but not least, I am thankful for the four Senior Management Team members that took time out of their busy day to visit our Open House.



Craft Café: We painted pre-made ceramic ornaments and then formed our own ornaments with air-dry clay. Father and daughter working together. The father has dementia, and his daughter has been bringing him to Craft Café because it is a mentally and physically stimulating activity.



Pop's Puppets: Adults and children were delighted with this well-attended Christmas program the EV Friends group planned. There were 47 people in attendance.



Vision Resource Center: A celebration was held for the recently acquired Vision Resource Center. This was made possible by a grant provided by Community Aid. The event was attended by community leaders, DCLS Senior Management, Community Aid Representative, Lions Club of Lower Paxton Township, Vision Resources of Central PA, and community members.

East Shore Area Library

Becca Berger

Library Manager

Todd Goclowski

Library Manager

Asian Reading Festival:

ESA hosted their first ever Asian American & Pacific Islander Reading Festival. In the meeting rooms, we featured a fashion show by Afghan Refugees from the International Service Center and the Snowflake dance, a Chinese-Tibetan dance, performed by the Sunshine Dance group. Upstairs we had vendors such as the Girls Scouts, the Salvation Army, and the PA Immigrant & Refugee Women's Network (PAIRWN). ESA had 100 more guests than an average Saturday.

Teen Space Renovation:

We spent the first half of the year renovating the Teen Space which cost about \$36,000. Donations received from the Mendlow Family, FESAL, and individual donors made this renovation possible.

CONSOLE	NO. OF USES IN 2024
PlayStation 5	118
Xbox Series X	133
Nintendo Switch	182

Urban Rural Action:

ESA is hosting the photo exhibition called



A Peace Mind by the Urban Rural Action (URA) group of central PA. The URA is focused on bridging divides and building community through storytelling and art. Beginning January 6th through the end of February, there will be 27 portraits and testimonials of individuals focused on reducing targeted violence.

STORIES OF IMPACT V

From Library Supervisor, Becca Berger:

Many Library members and staff have complimented the new arrangement we've landed on with the Teen Renovation. It's fun to see so many folks excited about the changes. It's also been extremely inspiring and motivational to see so many staff come together to pitch in, regardless of other things that also need doing. It's been lots of fun moving, packing, unpacking, shelf-reading,

moving, shifting, etc. The Library looks so new and fresh (especially in the teen area) and it's fun to see the public community enjoying it."

From PSA Millie Pensack:

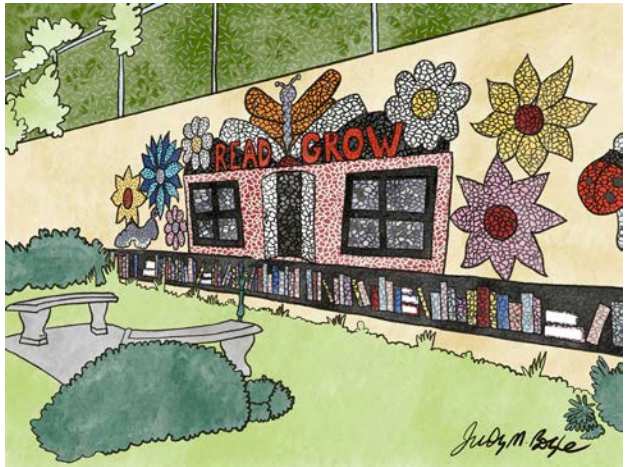
A women came in to replace her library card because she lost a lot of personal items in a house fire. It turns out her card was no longer in the system, so I made her a new account. She admitted it had been many years since she's been to the library. After I reviewed our services she said, "Wow I don't remember all this from my previous visits!" "You mean I can borrow games and stream movies? I had no idea!" She later checked out several movies and said, "I can't afford those expensive streaming services right now, but borrowing movies and TV shows is just as good. And I can't wait to try Hoopla!"

George & Hettie Love Memorial Library

Cheyenne Meckes
Library Manager

As of June 3, 2024, the Kline Library was renamed the **George and Hettie Love Memorial Library**. The renaming of the library honors the couple, who were well-known to many in Dauphin County and beyond, but who were George and Hettie Love?

The Loves, beloved members of our community, lived lives that embodied faith in action. In 1947, Hettie Simmons Love opened the door for both minorities and women in the study of business management when she became the first Black woman to graduate with an MBA from the Wharton School of the University of Pennsylvania.



In 1948, Hettie married George Hayward Love, Sr., who received his Bachelor's, Master's, and PhD degrees from the University of Pennsylvania, and became the first African American employed as a high school teacher in the Philadelphia school system. After the couple moved to Harrisburg in 1971, George supervised the desegregation of schools as Assistant Commissioner for Basic Education at the Pennsylvania

Department of Education.

We at DCLS proudly celebrate lives spent in service to the community, while reflecting the diversity of that community. This is history in the making!



Scan to See the
**Love Memorial Library
Renaming Event**



One of our PSA's had sat down to sign a

member into Libby. She also taught her how to use it and gave her all of the best tips and tricks. The next day the member came into the library to give PSA Kesha a handmade scarf, a heartfelt card, and a gift card. She wanted to show her appreciation for the care and dedication of time that Kesha gave.

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Since September our community has completed 10 100-500 piece puzzles

With an average daily puzzle activity of 8 people



Madeline L. Olewine Memorial **Library**

John Grayshaw

Library Manager

STORIES OF IMPACT ▼

Patrick K. - A few new residents of the local half-way house came to the library and I was able to set them up with cards and direct them towards their specific areas of interest. They were very appreciative so even a relatively small interaction such as that was reaffirming as far as allowing community members, especially ones experiencing forms of hardship, are able to find encouragement at the library.

Patrick K. - I also assisted a new member who was recently released from prison and was on the job hunt. He was fairly new to Internet jobs searches so I was able to set him up with *Indeed.com* and educate him on the basic search filters so he could at least get a preliminary search in. Afterwards I compiled a small informational printout of local resources specifically pertaining to job searches, ie Tri-County OIC and informed him about our MRL social workers who could provide him with the hands-on assistance that I would be unable to provide.



Facebook Science
Fiction Book Club

14.9K
members



Lexi P. An older patron who usually comes in on Saturdays always thanks me for setting up his computer with his guest pass and his headphones already plugged in since he sits at the same computer every Saturday! John G. even said that he liked that I did that so it's a pat on the back for me!

Mia T. - Charles Dennis is a patron who often opts for curbside pickup and usually checks out a wide variety of our CDs from our collection. His tastes range from Sabrina Carpenter to Jimi Hendrix, K-pop acts, Gwen Stefani and Charlie Parker. For a man advanced in age as he is, his openness

The first library
in the system
to have an
LGBTQ+
section

to different genres is admirable and inspires a similar genre exploration in my own music listening.

Sora H. - I had a positive interaction with a child this month. She had some impulse control issues and pointed things out about me that embarrassed her mother. I took the opportunity to take it in stride and simply talked to the little girl instead and gave her a sticker. Everyone left happy.

John G. will have a research article on Science Fiction published online at the *Amazing Stories* magazine. He is doing some final edits before it is published.

McCormick Riverfront **Library**

José Colon

Library Manager

STORIES OF IMPACT

One of the unique resources that MRL offers to our community is The Library Social Workers program. They help support members in need to find housing, apply for jobs, access benefits, etc. One of our regular members stopped by the circulation desk and shared the good news that he's moving into a place today! He had been unhoused due to a variety of circumstances out of his control. Our social worker walked by at that moment, and he said that she had connected him to the organization that accepted him into their housing program. He said he wasn't looking for a handout, he just needed a foot in the door - and that's what our Library Social Worker was able to do.

It's been a very busy December for the Social Workers at McCormick.

We had 113 encounters with patrons who came seeking help with a wide variety of needs. Thirty-five percent of our time was spent assisting individuals connect to housing, by assisting with applications for



public housing, referring them to new housing projects with units specifically dedicated to low income individuals, and referring them to the few resources that rent rooms. We were able to assist one of our patrons get help from Off the Streets to pay for one month's rent for a room in downtown Harrisburg.

We assisted nine individuals with birth certificates or ID's, eight people with SNAP, seven with Medicaid. We provided bus passes for seven individuals, referred six for clothing. We were able to help three individuals get sleeping bags, helped one individual manage his relationship with Senior Life, referred three individuals to re-entry services, helped one with an issue relating to her citizenship application, and connected one individual to CMU. We

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helped several clients with their SSI cases – referring two to MidPenn Legal Services.

One of our interns worked with a woman with three children who was not able to provide stable housing for her children, and has been using the library extensively – and at times leaving her children without appropriate supervision. The intern worked with the client's Children and Youth caseworker and connected the client to Safe Families for Children, which is a program that offered to set up a temporary placement for the children while the mother worked on obtaining permanent housing. The situation was ultimately resolved when the children's grandmother offered to care for them while their mother continued to look for permanent housing.

Johnson Memorial **Library**

Marie Herb *Library Manager*



The author visit by PJ Piccirillo was also well attended with 18 adults, including locally known ‘Captain Jack’, who was the Millersburg ferry captain for many years. I was pleased with the number attending given the fact that we experienced a strong storm during the program, from which several areas in the county lost power. Attendees enjoyed PJ’s talk and asked him and Captain Jack questions about the writing process & details about the ferry operation. This program was sponsored by Enel Green Power, a new company to the local area, and each attendee received a free signed copy of PJ’s book “Nunc Stans: A Ferry Tale”.



The Zoo America program

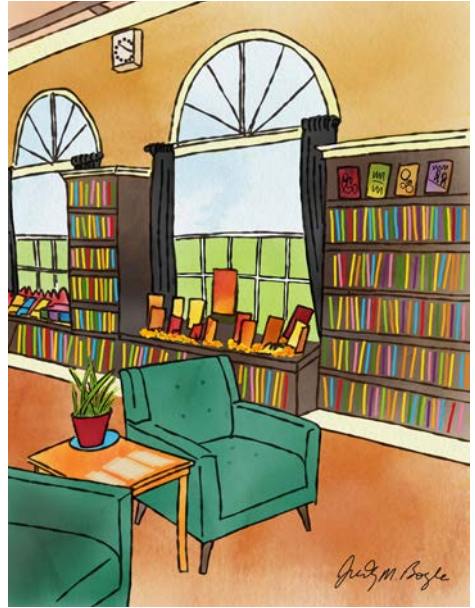
on June 20th had 23 attendees, (mostly children with several guardians). The children asked the presenter many questions

about the animals she brought for the program. We even saw a skunk (de-scented, of course!)

STORIES OF IMPACT

A Pop-up Playdate at the Library

– JOH experienced an unplanned ‘playdate’ when two families came to the library at the same time. Their children enjoyed playing, singing nursery rhymes, and reading together.



STORIES OF IMPACT

About 20 minutes prior to closing one night, a college student came in to print something that she needed the next day. She had attempted to print it at her grandparents’ house & realized they were out of ink. She printed what she needed (with only minutes to spare prior to closing) and then told us she was so grateful that she could come to the library to print.

Two people needed help to scan documents from their email to be sent to the US Embassy. One of the men was from Poland, while the other man was from Trinidad. The man from Poland was having difficulty getting the items from his email to send because he had a foreign email address. His friend from Trinidad assisted him because he had a Gmail account. The man from Poland told the staff member that he needed a copy of his prescription from Poland to give to the US Embassy so that he could receive the necessary medication while he is staying in the US.

Northern Dauphin Library

Marie Herb *Library Manager*



A Beekeeping Workshop was held on September 24th. There were ten adults and three youths who attended. Bob Aiken was very engaging and brought photos and items used in beekeeping for people to see first-hand. He also answered many questions of the people who attended. Concluding the program, as one member was leaving, he asked, “When can [the presenter] come back?”

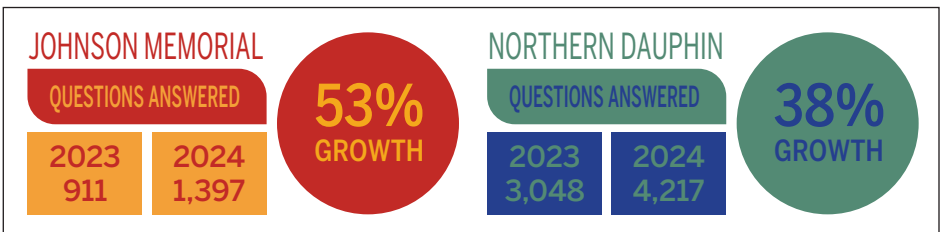
STORIES OF IMPACT ▼

During a recent day off, I had the opportunity to take my two-year old granddaughter to the All-Ages Storytime at ND. She is not able to regularly attend but had at least experienced the program a couple times in recent months. As I pulled into the library parking lot, she saw the library and loudly exclaimed, “Yay!!!” Apparently even young minds know The Library is the place to be!



Ray Holland created an awareness display about ACEs (Adverse Childhood Experiences) that can negatively affect mental, physical, emotional health, and susceptibility to addictions into adulthood. A basic understanding of this can help people to recognize areas where they may be struggling and where to seek help.

The Ladies Night Out Health & Wellness Outreach at Wiconisco Fire House on March 15th hosted over 400 women, ages 16 through adult. The Library outreach table interacted with 215+ women during the event. Keeping up with the headcount was tough: within the first 15 minutes of the doors opening there were already 300 excited women present!



Programs & Outreach

“I love our library. It’s a peaceful and fun place for myself but also my two toddlers. They love the children’s area and talk fondly of it. I like having a place like the library to go rain or shine.”

1000 Books Before Kindergarten
(Jan-Dec 2024)

432 PARTICIPANTS

35 COMPLETIONS

(note that this is an ongoing, multi-year challenge so the participant:completion ratio is higher than our other challenges that last only 1-3 months)

62,478 BOOKS READ



Summer Reading Challenge
(Jun-Aug 2024)

2767 PARTICIPANTS

1317 COMPLETIONS

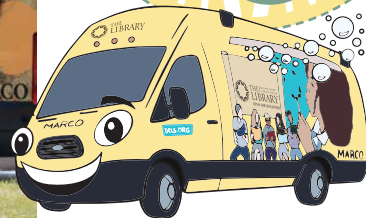
57,873 BOOKS READ

2,665,860 minutes (44,431 hours) read



READING CHALLENGE STATISTICS

NUMBER OF HOURS READ:	NUMBER OF BOOKS LOGGED:	NUMBER OF PARTICIPANTS:	COMPLETION RATE:
39,615 hours	57,605 books	2,767	48%
(10% increase from 2023)	(9% decrease from 2023)	(10% decrease from 2023)	(4% increase from 2023)



STORY OF IMPACT ▼

At the conclusion of a recent TimeSlips session, residents of the nursing home were engaged in conversation with me. We talked about pets they had during their childhood. One woman, who was more reserved, came up to me and told me that her sister has not really spoken for years, but when I played the song “Blue Suede Shoes” as the ending portion of the session, her sister started to sing along. During this same visit, I met a man who told me he was a librarian for a bookmobile during the late 1970’s. He was fascinated by all the changes that have occurred in the library world over the last four decades.

STORY OF IMPACT ▼

Member:
Nuri Guarneschelli
Nuri brings her son, Uhtred, to Preschool Storytime. Each week we sing a welcome song called “Hello Friends” and use American Sign Language as we sing. Nuri shared today that when she and her son were at a park last week, they met a deaf child. Nuri and Uhtred used this song to greet that child. Nuri observed the deaf child smiling and signing “friend” as he played at the park. It was nice to hear how an activity learned during Storytime helped these children make a connection as they enjoyed the park.

“I love visiting the library. It feels so peaceful. I love looking at the stacks of books, dreaming about all the worlds I can explore through reading.”

STORY OF IMPACT ▼

“I definitely read more this summer because of the Adult SRC! It’s really motivating to try to work towards additional raffle tickets, so during the summer I spent twice as much time reading or listening to audiobooks compared to the rest of the year.”

STORY OF IMPACT ▼

“I want to say THANK YOU so very much for ordering new children’s books and having them ready for check out on the day of their release! In particular, thank you for having the newest City Spies book, London Calling, ready on the hold shelf for us on February 4, the day the book was first available. My daughter is a huge fan of the City Spies series by James Ponti, and she has been eagerly awaiting the newest book in the series. (There was a bit of a cliffhanger at the end of the last book, so she was very curious about what would happen next.) She has been asking for months when the new book would be out. I had the date on my calendar and was checking the Library

catalog to see if it was coming. As soon as I saw it in the catalog I placed a hold, and it was ready and waiting for us on the release date! My daughter was extremely excited and started reading it right after school.

We are so grateful for all that the Library offers, and we really appreciate all you do for the community. There have been other times we have been excited to be able to get books from the library as soon as they come out. Thank you for everything you do, and for allowing members to join in on the excitement right on release day for new books!”

Beth Campbell

Special Events

Teen Space Event ▼



Black Artists and Makers Fair ▼



LGBTQ+ Artists and Makers Fair ▼



Executive Director Welcoming Event ▼



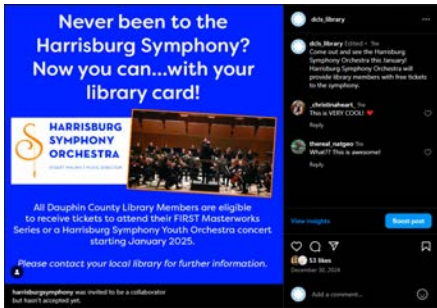
George & Hettie Love Memorial Library Renaming Event ▼



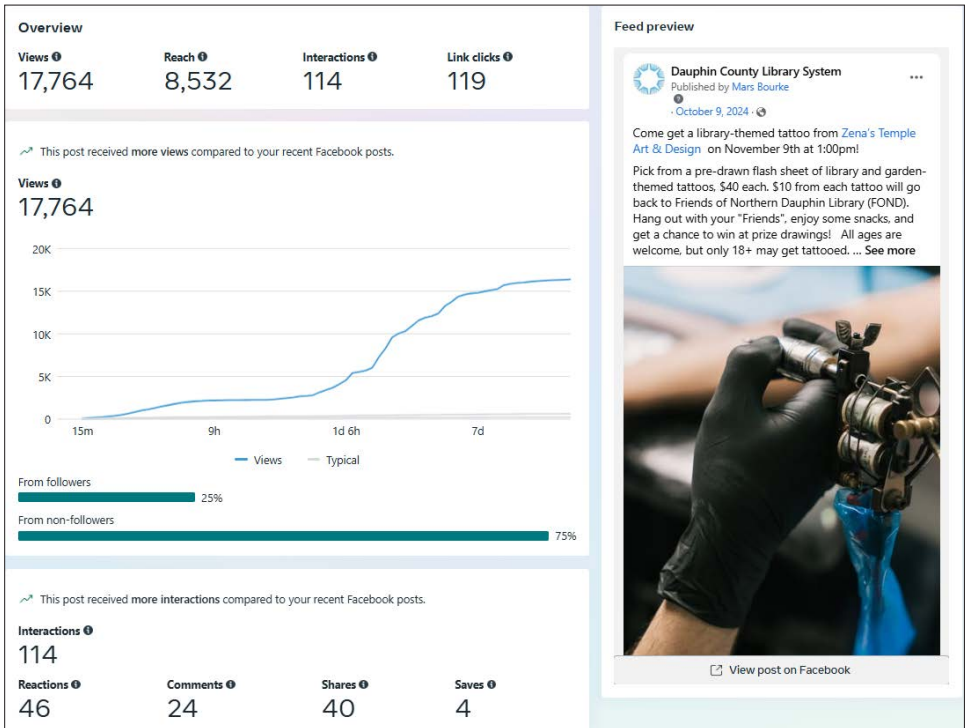
Social Media

Dauphin County Library's System plays an important role in communicating with our large community in the online space. Our socials on Facebook and Instagram keep our patrons up to date on upcoming events, library closures, and fun updates regarding our staff and locations. Along with this, our email blasts and First 2 Know e-newsletters

give members a more indepth look at events, speakers, and even our staff. Through Facebook we gained 383 new followers through the year 2024, while Instagram gained 123 new followers. In total, at the end of 2024 we had 4,353 Facebook followers and 1,682 Instagram followers. Our most popular Facebook post was for the tattooing event held by our Friends of Northern Dauphin, which garnered 17,764 views. Our most popular Instagram post for DCLS's partnership with the Harrisburg Symphony Orchestra garnered 735 views. From these, and several other posts through the year, it can be seen that our members enjoy posts that are more community targeted. These sorts of posts give off a sense of community and we hope to produce more through the year 2025.



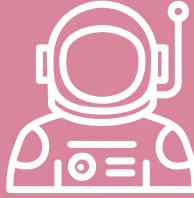
Instagram Post ▲



Facebook Post ▲

Here is a sampling of some of the interesting system-wide in-depth questions fielded in 2024:

- Value of a particular NASA postcard and year of issuance
- Assistance with printing pay stubs
- Food/Culture of New Orleans
- Obituary searches
- Jury Duty – Information on summons and excusal information
 - Printing from phones
- Barn Owls / Snowy Owls



- Hannah Penn - Biographical Information
- Job Application assistance – navigating online applications
- WWII history – Convoys
- Local high school sports schedules
- Resources for starting a small business
- Ballot and polling places information
- Consumer Information – water heaters
- Who was M.W. Smith?
- Wireless printing techniques

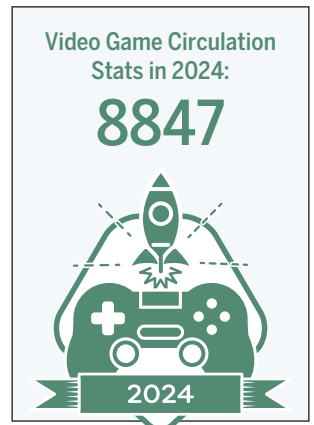


- Creating a presentation using Google Slides
- Navigating online crime reporting form for Harrisburg police.
- Database demonstration for A to Z databases
- Local basic literacy resources - Dauphin County
- Crispy pie crust recipes



- Books and materials on kidney disease
- Junk food addiction
- How to search for divorce records from 1970s

“ I went with my son to the children’s section of the ESA. There he met a little boy and girl close to his age and they played for like an hour. It was really nice because my son isn’t currently in daycare and doesn’t get to interact with kids his age as often as I’d like. I could also tell that the parents of the other two kids were utilizing the library to apply for services at the CAO and I thought it was amazing that they had a safe comfortable place to do that while the kids were entertained.”



Katherine M. Myers Distinguished Service Award Winner ▼



Rebecca Berger
Library Manager

Like Katherine Myers, the award's namesake, Becca is well known for her enthusiasm, positivity, and willingness to help anyone, including her supervisor. She is also well respected for her attention to detail, her eagerness to learn, and her leadership. She is of value and provides value – that is deserving of the Myers award.

Staff Enrichment Day



Capital Area Library District

The Dauphin County Library System is designated the District Library Center by the Office of Commonwealth Libraries' Bureau of Library Development for the Capital Area Library District. **This district includes 22 libraries and branches located in Dauphin, Cumberland, and Perry Counties.**

The Capital Area Library District offers

advising and consulting services, a professional collection, and continuing educational opportunities for its member libraries. Additionally, it manages shared resources for patrons, including Interlibrary Loan services, district delivery services, e-books and e-audiobooks through OverDrive/Libby, electronic databases such as Tutor.com, Universal Class, Weiss Financial Ratings, Beanstack, and AtoZ

Databases, and STEM/STEAM Kits.

In 2024 The Capital Area Library District circulated

486,102 E-BOOKS,

299,445 E-AUDIO BOOKS,

218,649 E-PERIODICALS

AND PROVIDED

193,000 DATABASE RECORDS TO MEMBER PATRONS.

DISTRICT DELIVERY DRIVERS TRAVELED OVER 73,833 MILES

to provide delivery service to all member libraries in 2024.



Promotional Ads for Dauphin County Library System

THE DAUPHIN COUNTY LIBRARY SYSTEM
YOUR PLACE TO BELONG

Joan Y. Leopold Children's Book Week Celebration
November 4-10, 2024

Author events—November 8 & 9
Join us! Jonathan Suttman and Heather Fox will read from their book *Butts Are Everywhere* and engage with families and children. Each family will receive a FREE signed copy of *Butts Are Everywhere* to keep. Registration is required. Scan the code or visit DCLS.ORG/CBW to learn more.

Butts Are Everywhere
November 8 & 9

This Children's Book Week Celebration is made possible by the generous support of the Dauphin County Library System. The Dauphin County Library System is a proud member of the National Council on Library and Information Policy. The Dauphin County Library System is a proud member of the National Council on Library and Information Policy. The Dauphin County Library System is a proud member of the National Council on Library and Information Policy.

THE DAUPHIN COUNTY LIBRARY SYSTEM
YOUR PLACE TO BELONG

Join Us!
Summer Reading Challenge
at The Library
June 1 - August 31

ADVENTURE
BEGINS AT
YOUR LIBRARY.

THE DAUPHIN COUNTY LIBRARY SYSTEM
YOUR PLACE TO BELONG

1000 Books Before KINDERGARTEN

For ages 0-5 years
The idea is simple: build a daily reading habit and earn prizes! Register your infant, toddler, or preschooler early. **Start** before they start kindergarten and start reading.

Read three books a day and you'll be done in less than a year!

Earn a prize book at 100 books, 500 books, and 1000 books, and sign our wall of readers at your library every time you hit a 100-book milestone.

Register today on Beantack at dcls.beantack.org.

Ads that appeared in The Burg

Blood Drive

Please call 1-800-RED-CROSS (1-800-733-2767) or register online at RedCrossBlood.org and enter 'DCLS' to schedule an appointment.

***You must be at least 17 years old or 16 years old with parental consent.**

Northern Dauphin Library
Tuesday, January 7
1:30pm - 6:00pm

Partnership Program American Red Cross

FREE Program!
Celtic Music

Join the award-winning Lee sisters, Mary-Kate Spring and Mary-Grace Autumn, and enjoy the music of the Emerald Isle!

Elizabethville Area Library
Saturday, March 15, 11:00 AM

Join us!
Registration is required.

Ads designed for ad campaign at The Colonnade

Podcast
Reading the Rainbow
Dauphin County Library System

Come and take a listen every other Tuesday to DCLS's very own Reading the Rainbow Podcast!

Join us as we discuss LGBTQ+ literature of all kinds!

Ad designed for campaign at The Midtown Cinema

LIBRARIES - MORE THAN MEETS THE EYE...

CYBERTRON PUBLIC LIBRARY
OPTIMUS PRIME

ROLL OUT WITH A LIBRARY CARD.

September is **LIBRARY CARD SIGN-UP MONTH**

GET YOUR FREE LIBRARY CARD!

DCLS.ORG/NEWCARD

THE DAUPHIN COUNTY LIBRARY SYSTEM
YOUR PLACE TO BELONG

Ad that appeared on Capital Area Transit (CAT) buses

Computer Usage
3,247,578
minutes



Cardholders
134,059



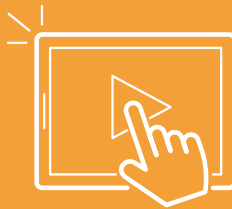
New Members
11,131



Catalog Searches
1,598,850



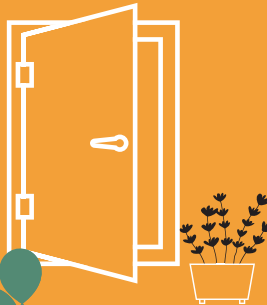
eBorrowing
135,216



Borrowing
838,528



Library Visits
527,511



ARA Student Access
36,117



Wifi Sessions
405,868



Program Attendance
17,934



Outreach
8,596
People Served





THE DAUPHIN COUNTY
LIBRARY SYSTEM
LIBRARY
YOUR PLACE TO BELONG

William H. & Marion C. Alexander Family Library (AFL)

200 West 2nd Street
Hummelstown, PA 17036
717.566.0949

East Shore Area Library (ESA)

4501 Ethel Street
Harrisburg, PA 17109
717.652.9380

Elizabethville Area Library (EV)

80 North Market Street
Elizabethville, PA 17023
717.362.9825

Johnson Memorial Library (JOH)

799 East Center Street
Millersburg, PA 17061
717.692.2658

George & Hettie Love Memorial Library (LOV)

formerly Kline Library (KL)

530 South 29th Street
Harrisburg, PA 17104
717.234.3934

Madeline L. Olewine Memorial Library (MOM)

2410 North 3rd Street
Harrisburg, PA 17110
717.232.7286

McCormick Riverfront Library (MRL)

101 Walnut Street
Harrisburg, PA 17101
717.234.4976

Northern Dauphin Library (ND)

683 Main Street
Lykens, PA 17048
717.523.0340

DCLS.ORG Your Ninth Library

Open 24 hours a day, 7 days a week.
Toll Free 1.877.709.2690

MARCO

Your Exploration Station
Out and about in your community.



There's always something new and exciting happening at The Library. For more information on The Library's programs and events please visit dcls.org!