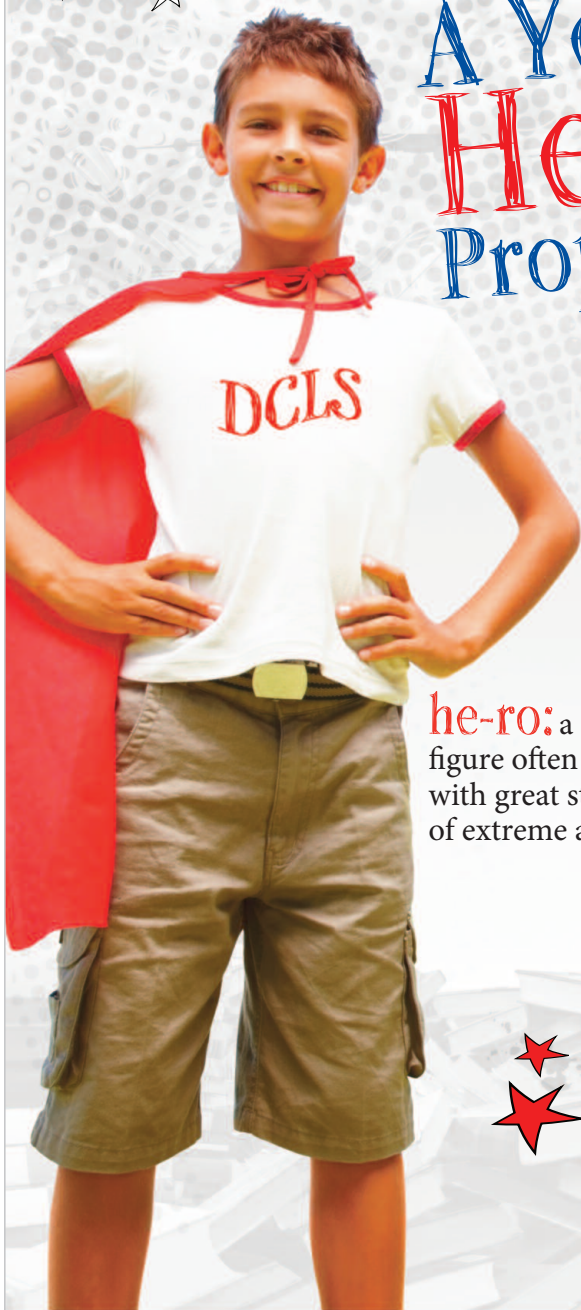
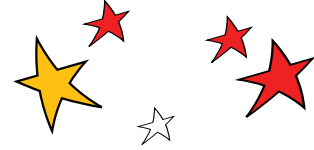


DCLS 2009 Annual Report

A Year of Heroic Proportions!



he-ro: a mythological or legendary figure often of divine descent endowed with great strength or ability; an object of extreme admiration and devotion...



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Message from the President

he-ro: a mythological or legendary figure often of divine descent endowed with great strength or ability; an object of extreme admiration and devotion



The employees of Dauphin County Library System are my heroes. They help county residents of all ages in innumerable ways every day, and they work their magic armed with knowledge and dedication to service rather than mythic superpowers or weaponry. Their heroic sidekicks – government leaders, corporate and foundation sponsors, individual donors, volunteers, trustees, Friends of the Library, taxpayers, and community partners – lend their support to maximize DCLS's impact on the educational, economic, and cultural health of Dauphin County.

In 2009, despite significant challenges, DCLS experienced growth in service and impact and expanded its reputation as a beacon of inspiration, knowledge, and enrichment in the region. Thanks to those DCLS heroes, we have seen immense increases in circulation of library materials, the launch of the CareerHelp PA service aiding job seekers, and groundbreaking for a new state-of-the-art library in Hummelstown.

Your commitment of financial support, time, and/or talents to DCLS is an investment in learning and inspiration, and that makes you a hero in our book.

Kathy A. Silks
President
DCLS Board of Trustees
2008 – 2009

Mission Statement

The Dauphin County Library System strengthens the community by promoting literacy and providing resources and services for information, education, and recreation.

Mission Moment

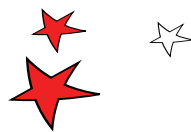
In response to the high demand for job-seeking assistance, DCLS began offering Career Help PA, a new program that offers adults, one-to-one help from certified tutors and career specialists online. Response from users was overwhelmingly positive, as this quote demonstrates:

“This service is outstanding!!! I am thankful that it is available and that it is free. The library system is amazing. Keep up the great work!!!”

As this user notes, Career Help PA is completely free for our community thanks to a grant from the Pennsylvania Department of Education's Office of Commonwealth Libraries.

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Heroic Measures

2009 was a record-breaking year for borrowing at DCLS libraries and for answering your questions. As the economy faltered, many of you turned to the library to help with finding a job, getting school support, and enjoying no-cost family entertainment tied to learning.

1,114,970 Items Borrowed
(an all-time borrowing record and 10% increase over 2008)

101,167 Reference Questions Answered

And while you were being creative and using the library to leverage your budget, children were getting creative about keeping their reading skills sharp over the summer and avoiding the “summer slide” in learning that can occur when school is out of session:

6,088 Children registered for summer reading

Parents are children’s first “heroes.” The DCLS Born to Read, the program that connects babies and their parents with books and encourages early literacy, has reached **4,737** babies and their parents since its inception. 2009 was a particularly successful year for the program:

Outreach Programs:

(programs offered at shelters, women’s health centers and other locations)

55 Programs attended by **264** Children and **571** Adults

In-Library Programs:

75 Programs attended by **956** Children and **840** Adults

Job seekers are among the many users of public computers at DCLS. Use of public computers, like library use in general, climbed significantly.

133 Public Use Computers **174,547** Public Computing Sessions

Libraries, Hours, Collection Size

East Shore Area Library

4501 Ethel St., Harrisburg, 17109
Phone: 717-652-9380
TDD 652-2706 for hearing impaired

Elizabethville Area Library

80 N. Market St., Elizabethville, 17023
Phone: 717-362-9825

Hummelstown Community Library

205 S. John St., Hummelstown, 17036
Phone: 717-566-0949

Johnson Memorial Library

799 E. Center St., Millersburg, 17061
Phone: 717-692-2658

Kline Library

530 S. 29th Street, Harrisburg, 17104
Phone: 717-234-3934

Madeline L. Olewine Memorial Library

2410 N. 3rd St., Harrisburg, 17110
Phone: 717-232-7286

McCormick Riverfront Library

101 Walnut St., Harrisburg, 17101
Phone: 717-234-4976

Northern Dauphin Library

683 Main St., Lykens, 17048
Phone: 717-453-9315

745,694 In-person library visits

574,555 Online library visits

24,835 Program attendance

88,505 Library cards in use (up 3.5%)

11,268 New library cards issued



Public Library	Hours Per Week	Items in Collection	Size (sq. feet)
ESA	64	135,234	28,500
EV	46	45,696	6,000
MRL	39	35,076	7,000
HUM	43	39,160	2,800
JOH	27.5	21,867	2,900
KL	45	46,346	5,000
MOM	39	30,410	6,400
ND	32	24,433	6,400

Heroic Efforts & History-Making Moments

Hummelstown Groundbreaking

On May 2, 2009, the “Connecting the Community in the Heart of Hummelstown” Capital Campaign Committee, library donors, local dignitaries and DCLS staff broke ground for the new William H. & Marion C. Alexander Family Library. Anticipated for many years, this new library will nearly quadruple the space of the current facility, offering three community meeting rooms, and 29 public computers. A true community effort, it is the result of an initial bequest, grants, funding from the Libraries are for LIFE Capital Campaign and a final heroic effort by local community leaders to raise the remaining \$1.5 million needed to bring the library to life. Its grand opening is anticipated for July 2010.



Downtown Dedication

On September 16, 2009, the Harrisburg Downtown Library unveiled its new name, McCormick Riverfront Library, at a special ceremony to dedicate the newly renovated space. The original library in the DCLS system, this historic structure first opened January 1, 1914. It has undergone preservation and renovation both inside and out, including a restoration of the center portion of its original vaulted ceiling. The renovations earned DCLS an historic



preservation award from the City of Harrisburg. Changes included the relocation of the portraits of early library leaders, including Sara Haldeman Haly and her father, Jacob Haldeman, Alice Eaton (the building's first librarian) and Donald McCormick to the main library and community meeting room. The establishment of the Margaret Wilson Masters

endowment fund to aid in the preservation and maintenance of this historic library was also announced. The stories of these library heroes serve to inspire all library visitors. Use of the library has increased dramatically since its renovation and it is again a community favorite, particularly busy over the lunch hour downtown.

East Shore Renovation

2009 also saw the start of much needed improvements at the East Shore Area Library in Colonial Park, the largest and busiest library in the system. When construction is complete in mid-2010, visitors will be able to enjoy more parking on the east side of the building, a more efficient floor plan, and a more comfortable and better lit space for all their lifelong learning activities.

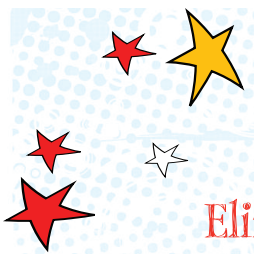


Record Numbers Attend Service Excellence Awards Dinner



230 eager listeners came to hear Terry Gross, host of National Public Radio's Fresh Air, at the 2009 DCLS Service Excellence Awards Dinner. This was the highest turnout ever for the dinner, which generated more than **\$15,000** to help provide library service in Dauphin County.





Super Happenings

Elizabethville Library Arts Series



Simple Gifts

The Simple Gifts trio, Linda Littleton, Rachel Hall and Karen Hirshon, combined tradition with innovation, playing an amazing array of instruments including two violins, concertina, mandolin, banjolin, recorders, bowed psaltery, hammered dulcimer, baritone fiddle, guitar, piano, and percussion as one of the highlights of the Elizabethville Library Arts Series.

Joan Y. Leopold Children's Book Week Celebration

Jackie Urbanovich

In *Duck and Cover*, the lovable Max demonstrates heroic qualities of his own when a desperate alligator shows up at his door looking for asylum. Max's creator, children's illustrator and author Jackie Urbanovich, was a hit as the headliner of the 2009 Joan Y. Leopold Children's Book Week Celebration.



National Library Week 2009

Rebecca Flowers, NPR commentator and author of *Nice to Come Home To* appeared at DCLS libraries as part of National Library Week 2009, as did Linda Brain Beck, an expert on autism who offered advice to parents, caregivers and community members on better understanding the autism spectrum.



Rebecca Flowers



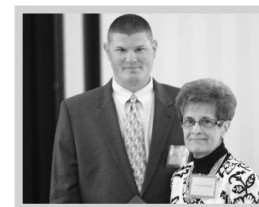
Linda Brain Beck

Award Winners



The following individuals and organizations were presented with Sara Haldeman Haly awards for their 2008 efforts. ✨

Impact Award: Jeremiah "Jerry" Kling (posthumously), for his dedicated service to the "Connecting the Community in the Heart of Hummelstown" Capital Campaign, his support of library service in Hummelstown and his service to the entire community.



Michael Reeder and Carol Ann Kling

Person of the Year: Joe Bedard, for the thousands of free children's books he has put into the hands of area children via his Share Kids Books initiative, and his tireless support of literacy for our community.



Richard Bowra and Joe Bedard

Organization of the Year: Grantville Area Food Pantry, for recognizing that feeding the mind is as important as feeding the body and coordinating with local groups to collect and distribute donated books along with food items to the community.



Richard Williams and Maureen Farley

Dottie & Henry Swartz Volunteer Excellence Award: To Cheryl Peters, for sharing a myriad of creative and organizational skills with the library, volunteering with enthusiasm, professionalism, warmth and humor.



Cheryl Peters and Christine Walsh Davies

Katherine M. Myers Distinguished Service Award: To Marjorie McKensie, for demonstrating leadership, determination, and creativity above and beyond the call of duty while the library she manages, McCormick Riverfront Library (formerly the Harrisburg Downtown Library), underwent extensive renovations.



Marjorie McKensie and Bruce Senft

Library Heroes

On behalf of all the children and adults who use the Dauphin County Library System, heartfelt thanks to all of you who stepped up to “Be a Hero” by donating to the 2009 Annual Fund Drive, supported the 2009 Spring Book Drive, helped to build the new library in Hummelstown, helped fund the summer reading program, sponsored the service excellence awards dinner, or supported library service in other ways.

★A★

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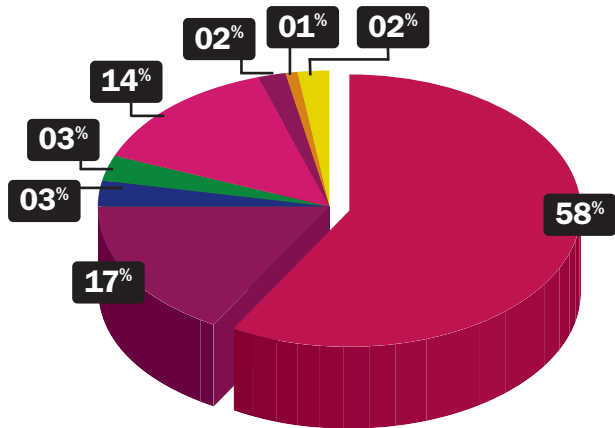
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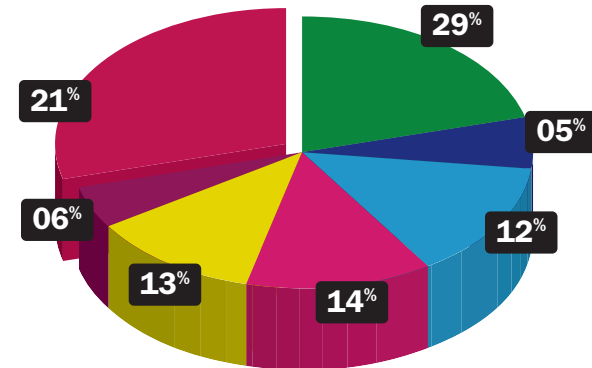
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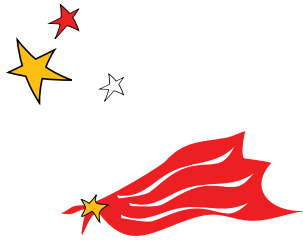
Income

● Dauphin County	\$6,141,436
includes income from Dauphin County tax, plus additional tax revenues from Lower Paxton Township and an annual contribution from the City of Harrisburg	
● State Aid	\$1,768,617
income provided by the Commonwealth of Pennsylvania designed to support and maintain the operating budget, provide incentive for local support and assist with county and district wide operations	
● Operating	\$290,425
income from fines, fees and related sources	
● Donations	\$341,740
gifts from individuals and organizations	
● Grants	\$1,496,452
one-time grants for specific projects from the Commonwealth of Pennsylvania and other sources	
● Interest	\$209,633
interest earned on all DCLS funds	
● Trust	\$70,879
annual disbursements from trusts	
● Capital Campaign	\$172,243
Total Income	\$10,491,425



Expenses

● Collections	\$2,166,189
buying, cataloging, managing and housing library collections	
● District	\$660,070
providing delivery, printing, reference support and other services to the libraries in the Capital Area Library District	
● Programming	\$1,519,004
in-library programs, outreach, training and workshops for the public	
● Internet & Technology	\$1,339,317
purchase and maintenance of equipment, connection fees, and services related to Internet access and catalog automation	
● Reference	\$1,206,790
providing reference staff and service, excluding reference collections	
● Buildings	\$570,538
funds for building repairs and upkeep	
● Capital Campaign related projects	\$3,029,517
funds for current and future construction and major renovations	
Total Expenses	\$10,491,425



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